

STANDARDS

What you can expect from Abbeywood Road Community Team

We will provide a consistent service by named workers:



Chris

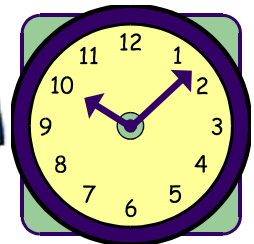


Kay



Janet

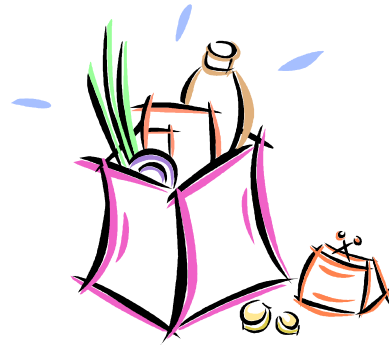
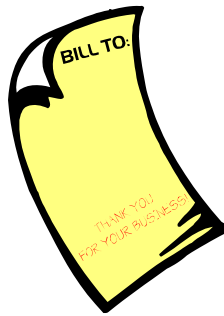
We will visit on a day and time
agreed with you.



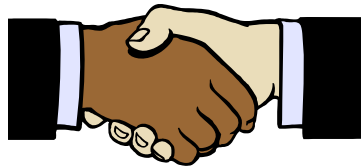
We will provide a polite and efficient service.



We will meet your agreed support needs.



We will treat you as individuals with respect and dignity.



We won't tell you what to do or how to live your life. We will talk things through with you.



We want to hear your views. We will ask you what you think of the service.

